

TERMS OF SERVICE

Last updated March 23, 2026

AGREEMENT TO OUR LEGAL TERMS

We are J&H Parham, LLC (doing business as Hometown Cleaning) ("Company," "we," "us," "our"). Our Terms Of Service is to explain how Hometown Cleaning operates as a business. This includes; supplies and tools we may use and the process we take to effectively clean your home/business.

- Visit our website at <http://www.yourhometowncleaning.com> or any website of ours that links to this Terms Of Service.

We operate, as well as any other related products and services that refer or link to these legal terms (the "**Legal Terms**") (collectively, the "**Services**")

1. Our Services

We provided a cleaning service that includes the following:

- **Dusting** (starting at the top of the ceiling, down to the baseboards in every room),(ceiling fans, kitchen cabinet tops/edges,door&window molding/blinds,under & around low furniture,and picture frames)
- **Sweeping/vacuuming** (in every crease and corner, in every room)(including rug tops and underneath them)
- **Mopping**(in all rooms unless there is carpet)
- **Cleaning stove** tops and underneath stove tops (including oven door)
- **Cleaning microwave** inside and out
- **Wiping down appliances** there of (appliances located on counter tops)
- **Wiping down sinks and faucet**(including backsplash in all rooms)
- **Wiping stainless steel** fridge and trash cans
- **Wiping of cabinets**(inside and out)
- **Cleaning tables and chair seats**
- **Dust and clean light fixtures**, as well as chandeliers
- **Cleaning mirrors**
- **Cleaning toilets** inside and out
- **Cleaning shower and bathtubs**
- **Taking out trash**
- **Making up beds**

Our scheduling & frequency: We offer weekly cleaning, bi-weekly cleaning, and monthly cleaning.

Cleaning supplies and tools used: Hometown Cleaning mirror/glass spray, Hometown Cleaning multi-surface spray, Stainless Steel Cleaner, Mr.Clean, Dawn Power Wash, Barekeepers Friend, Comet, Powdered Tide, Wood Cleaner, White rags, Microfiber rags, Carbon Microfiber rags, Magic Erasers, Pumice Stone, Sponge, Scrubb brushes, Toilet brushes, Long duster, Broom, Vacuum, Spin mop with water bucket, Trash bags, Flat head swifter.

2. Payment Terms

- **We charge a minimum fee of \$150.00**, and based on the work that needs to be completed, including the hours it may take to complete the job, an additional charge will be added.
- **Once the job is finished**, either a card is on file and you will be automatically charged, or we will collect a check after completing the job.

3. Cancellation & Rescheduling Policy

- **We request at least a 48 “business hour” notice upon cancellations & reschedulings.**
- **If a cleaner cannot access the home for thirty minutes after the scheduled time, the cleaning will be cancelled and a fee of 50% of the scheduled cleaning will be charged.**

4. Liability & Safety Policies

- **Damage/Theft Disclaimer:** We carry insurance to cover replacement or repair of any item that does get broken or damaged during a cleaning.
- **Privacy:** Our cleaners are instructed to not open drawers or cupboards unless otherwise instructed by the homeowner
- **Safety Hazards:** We will refuse to give service for unsafe conditions (e.g., excessive clutter, excessive molding, infestation, or aggressive pets).

5. Client Responsibilities

- **Access:** Clients must provide keys, enter codes, or be present for entry.
- **Preparations:** Homes must be clutter free in order to get a full service cleaning.
- **Form of payment:** Clients must be sure to have a check present if a card is not on file.

6. Employee Protection

- **Non-Solicitation:** Clients are not allowed to hire on employees directly.
- **Anti-Harassment:** We explicitly prohibit harassment, bullying, or inappropriate behavior towards staff.

7. How To Reach Us & Agreement

You may email us at office@yourhometowncleaning.com, or give us a call at +1(706)-765-8030, our office hours are 8:00am- 4:00pm, Monday through Friday. You can also contact us by post at:

J&H Parham, LLC
485 Huntington Road
Suite 170
Athens, GA 30606
United States

These Legal Terms constitute a legally binding agreement made between you, whether personally on behalf of an entity ("**you**"), and Hometown Cleaning, concerning your access to the Services. You agree that by accessing the Services, you have read, understood, and agreed to be in oblige by all of these Legal Terms.

Supplemental terms and conditions, or documents that may be posted on the services from time to time are hereby expressly incorporated herein by reference. We reserve the right, in our sole discretion, to make changes or modifications to these Legal Terms at any time and for any reason. We will alert you about any changes by updating the "Last updated" date of these Legal Terms, and you waive any right to receive specific notice of each such change. It is your responsibility to periodically review these Legal Terms to stay informed of updates. You will be subject to, and will be deemed to have been made aware of and to have accepted, the changes in any revised Legal Terms by your continued use of the Services after the date such revised Legal Terms are posted.

We recommend that you print a copy of these Legal Terms for your records.